

Provena Mercy Medical Center's Effective Environment of Care Process

In the context of healthcare, the Environment of Care (EOC) refers to the elements and factors that contribute to creating a safe environment for patients, staff, and others in the healthcare delivery system. Unfortunately most hospitals consider EOC as only a regulatory compliance requirement and therefore are unable to transform it to a business tool to manage risk, add transparency, and increase operations efficiency.

The purpose of this presentation is to share how Provena Mercy Medical Center has decided to streamline the EOC touring process. This highly integrated approach utilizes web-based and mobile technologies combined with streamlined approach to EOC touring process and zone definition.

This presentation will be highly valuable to Facility and Construction Managers, Regulatory Compliance Officers including Life Safety, Infection Control, as well as Hospital Administrators who wish to have a more proactive approach to compliance on their campuses.

Some of the learning objectives include:

- How a properly structured EOC solution can effectively interface with other critical functions including life safety management, preconstruction risk assessment, and hospitals maintenance management process.
- How an effectively implemented EOC program can become a trending and benchmarking tool for the upper management.
- How Web and mobile technologies that are customized based on hospitals objectives, can increase the communication among responsible departments involved with EOC process.

We will be using PowerPoint as the main communication tool for this presentation. Hand out of the entire presentation will be prepared and provided to the attendees at the start of the presentation.